

Rx Care Assurance

Company Description

Rx Care Assurance offers an integrated business solution that helps ensure the long-term satisfaction of care facilities with their pharmacy provider. We employ a business consulting approach that identifies the optimal pharmacy services for care facilities and then matches them with the Rx Care Assurance network pharmacy partners best positioned to serve each facility.

Rx Care Assurance functions as a liaison between you and your pharmacy, continually monitoring and reporting back your satisfaction with their services. We not only facilitate the process of matching the capabilities of pharmacies with the needs of care facilities, but Rx Care Assurance ensures that these capabilities and needs stay in synch and translate into enhanced levels of care for residents.

Rx Care Assurance is national in scope and has 30 years of unmatched experience in serving the long term care industry. We have the depth of knowledge to truly understand your facility's goals, explore pharmacy service needs and help implement programs to enhance the level of resident care.

Geographic Area Served: U.S. & Canada

Segments Served: SNF, AL, CCRC

2010/2011 Product & Service Innovations

- **Evaluation, Research and Selection of Pharmacy Partner:** Our enhanced services relieve you of all time-consuming tasks involved with evaluating, researching and selecting a new pharmacy partner so you can continue to focus on enhancing the care of your residents.
- **Expanded Quality Assurance Program:** Monitors your satisfaction level and reports back to your pharmacy so you'll be able to spend more time serving your residents.
- **Quality Assurance Benchmarking:** As a member of the Rx Care Assurance Network we will evaluate the satisfaction levels of your facilities and compare those findings to national averages.

Suggested Consultative Discussions

- **Selecting the Optimal Pharmacy Partner:** We'll share with you our rigorous process for identifying your pharmacy service needs, evaluating potential partners and selecting a pharmacy that has the greatest potential to deliver long-term satisfaction.
- **The Value of a Third-Party Quality Assurance Program:** We'll discuss the process and benefits of outsourcing your quality assurance program to a third-party that will monitor your satisfaction level and report back to your pharmacy provider.
- **Choosing the Right Medication System:** Our team of consultants are well versed in the area of medication management, and can help you navigate through the various distribution systems to help you determine the best system to meet your facility objectives, e.g. eliminating errors, reducing waste, improving efficiency, med cart organization, ease of use, etc.



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