



Company Description

Silverchair has an unmatched track record in helping senior care companies improve their employee training. Clients choose Silverchair because they know their current way of managing their training is broken, expensive, and ineffective - and they know Silverchair will make them successful.

We give organizations the ability to successfully demonstrate competency in key areas that their management (and regulatory agencies) mandate by tracking employees' training compliance, and demonstrating that their training works.

Our system includes extremely easy-to-use courses, a comprehensive learning management system, an authoring tool, and continuing client support. These components of our service are designed to ensure success for you.

Our clients range from independent facilities to large national/regional chains, including Adcare Health Systems, Aegis Senior Living, Avante Group, Bethesda Health Group, Care One, Diakon Lutheran Social Ministries, Diversicare, Five Star Quality Care, Fundamental Healthcare, Goodwin House, Heritage Enterprises, Highgate Senior Living, Kingston HealthCare, Liberty Healthcare, Medical Facilities of America, Miller's Health Systems, Northpoint, Senior Star, United Church Homes, Westminster Canterbury, and Zandex Health Care.

Geographic Area Served: U.S. & Canada

Segments Served: SNF, AL, IL, CCRC

2010/2011 Product & Service Innovations

- **Training for Families of Residents:** To prepare and educate them when their family member enters a senior care facility.
- **Competencies Management Tool:** To aid in consistent competencies evaluation and tracking.
- **Completely Updated & Revamped Authoring Tool:** For more efficient self-authoring of courses.

Suggested Consultative Discussions

- **Client Case Studies & Best Practices:** We'll share the experiences of clients who have increased compliance; improved training delivery; saved time, money, and effort; and overcome language barriers within their workforce.



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