



## **Frequently Asked Questions**

### **How do I check in at LTC LINK?**

When you arrive to the hotel please come to the Crystal Ballroom Foyer to pick up your conference materials (Green Level in the West Tower).

Information Desk Hours: **Sunday:** 10:00 a.m. – 9:00 p.m.  
**Monday:** 7:00 a.m. – 5:30 p.m.  
**Tuesday:** 7:00 a.m. – 4:30 p.m.

### **What is the hotel address, phone, web site?**

Hyatt Regency Chicago  
151 E Wacker Drive  
Chicago, IL 60601  
312-565-1234  
[www.chicagohyatt.com](http://www.chicagohyatt.com)

### **What time is Check-in, Check-out at the hotel?**

Check-in is at 3:00 p.m., Check-out is at 12:00 p.m.

### **How much should I tip for housekeeping?**

Hotel suggests \$2.50/day

### **What airports are near the hotel?**

O'Hare International is approximately 45 minutes away.  
Midway Airport is approximately 30 minutes away.

### **How do I get to the hotel from the airport?**

#### **TAXI**

If you wish to take a cab from the airport, estimate \$45 to or from O'Hare, and \$35 to or from Midway.

#### **PUBLIC TRANSPORTATION**

To get to and from O'Hare you can take the Blue Line on the CTA and the cost is \$2.25 each way. The closet stop to the hotel is at Clark and Lake, about a 6 block walk or \$5 cab ride. To walk, exit the station and walk east on Lake (following the elevated tracks) to Michigan Ave. Turn left onto Michigan and walk north to Wacker Dr. Do not cross over the Chicago River bridge. Turn right onto Wacker heading east. Turn right onto Stetson St. and enter the hotel's East Tower. Proceed up the escalator to the Front Desk for registration.

To get to and from Midway you can take the Orange Line on the CTA and the cost is \$2.25 each way. The closet stop to the hotel is at State and Lake, about a 4 block walk or \$4 cab ride. To walk, exit the station and walk east on Lake (following the elevated tracks) to Michigan Ave. Turn left onto Michigan and walk north to Wacker Dr. Do not cross over



the Chicago River bridge. Turn right onto Wacker heading east. Turn right onto Stetson St. and enter the hotel's East Tower. Proceed up the escalator to the Front Desk for registration.

To access the CTA in both airports, follow the signs in the airport directing you to "CTA." Only one line leaves from each airport (Midway = Orange and O'Hare = Blue) and only runs in one direction, so you cannot get on the wrong train. You must purchase a CTA pass using the kiosk at the station – use this pass to gain access through the turn-styles.

### **AIRPORT SHUTTLE**

#### **GO Airport Express**

Continental Airport Express provides shuttle service for guests of Hyatt Regency Chicago. The shuttle may be picked up curbside in the "ground transportation" areas at both O'Hare and Midway Airports. They depart regularly from both airports, pending full vans. 312-454-7800 or 1-800-654-7871.

Return shuttles to both airports may be picked up from the West Tower Lobby.

The O'Hare shuttle may be picked up at five minutes and thirty-five minutes after every hour, beginning at 6:05 a.m. and ending at 6:05 p.m. The cost is \$27.00 per person one-way, and \$50.00 per person round trip. If traveling outside these times call to make a reservation.

The Midway shuttle may be picked up at fifteen minutes and forty-five minutes after every hour, beginning at 6:15 a.m. and ending at 6:15 p.m. The cost is \$22.00 per person one-way, and \$40.00 per person round trip. If traveling outside these times call to make a reservation.

Please note that the shuttle will stop at other hotels en route to and from the airport.

### **Where do I park at the hotel?**

Hotel offers valet parking *only* for \$50.00 per night.

### **Where can I find the 2010 Program Overview?**

[www.ltclinkconference.com/overview.php](http://www.ltclinkconference.com/overview.php)

### **Where can I find the 2010 Supplier Line Up?**

[www.ltclinkconference.com/supplier\\_lineup.php](http://www.ltclinkconference.com/supplier_lineup.php)

### **What is the conference attire?**

Business Casual

### **What is the Average Temperature in Chicago during the conference?**

84° high, 66° low



**What are the Business Center hours in the hotel?**

The Business Center is located on the Purple Level in the East Tower

Monday – Friday: 6:00 a.m. – 7:00 p.m.  
Weekends: 7:00 a.m. – 6:00 p.m.

**What are the Fitness Center hours?**

Available 24 hours with access via your guest room key.

Fitness center includes treadmills, Life Cycle exercise bicycles, weights and more.

**What are the restaurants and bars in the hotel?**

**THE BISTRO AT 151**

This is the perfect place to set up your laptop or relax with a good read while enjoying the sun streaming in through the windows of the spectacular East Tower glass atrium lobby.

Breakfast: 6:00 – 11:00 a.m. daily  
Lunch: 11:00 a.m. – 3:00 p.m. daily

**THE BAR AT 151**

Be in the middle of all the excitement in the grand atrium of the Hyatt Regency Chicago's East Tower.

Sunday – Wednesday: 11:00 a.m. – 2:00 a.m.  
Thursday – Saturday: 11:00 a.m. – 4:00 a.m.

**BIG BRASSERIE & BAR**

Bring a BIG appetite to BIG Bar – where everything is maximized in size.

Open daily: 4:00 p.m. – 2:00 a.m.

**DADDY O'S IRISH BAR**

This cozy Irish pub will transport you to the corner pub of any county in Ireland.

Open Daily: 5:00 p.m. – 1:00 a.m.

**J'S EXPRESS**

J's Express is a great place to stop for a cappuccino on your way to a meeting, or after a day of shopping.

Open 24 hours

**STETSON'S CHOP HOUSE & BAR**

Specializing in steak and seafood, this premier restaurant is one of the best steakhouses and dining experiences in the city.

Monday – Thursday: 5:30 p.m. – 10:00 p.m.  
Saturday & Sunday: 5:30 p.m. – 10:30 p.m.  
Lounge opens at: 5:00 p.m. daily

**Where can I smoke in the hotel?**

Outside of East and West Tower entrances, at least 15 feet away from doors. Ashtrays are provided in approved locations.