



Frequently Asked Questions

How do I check in at LTC LINK?

When you arrive to the hotel please come to the Zurich Ballroom Foyer to pick up your conference materials (one level below lobby in the conference space).

Information Desk Hours: **Monday:** 10:00 a.m. – 9:00 p.m.
Tuesday: 7:00 a.m. – 5:30 p.m.
Wednesday: 7:00 a.m. – 4:30 p.m.

What is the hotel address, phone, web site?

Swissotel Chicago
323 East Wacker Drive
Chicago, IL 60601
312-565-0565
www.swissotel.com

What time is Check-in, Check-out at the hotel?

Check-in is at 3:00 p.m., Check-out is at 12:00 p.m.

How much should I tip for housekeeping?

Hotel suggests \$3.00/day

What airports are near the hotel?

O'Hare International is approximately 45 minutes away.
Midway Airport is approximately 30 minutes away.

How do I get to the hotel from the airport?

TAXI

If you wish to take a cab from the airport, estimate \$45 to or from O'Hare, and \$35 to or from Midway.

PUBLIC TRANSPORTATION

To get to and from O'Hare you can take the Blue Line on the CTA and the cost is \$2.25 each way. The closet stop to the hotel is at Clark and Lake, about a 6 block walk or \$5 cab ride. To walk, exit the station and walk east on Lake (following the elevated tracks) to Michigan Ave. Turn left onto Michigan and walk north to Wacker Dr. Do not cross over the Chicago River bridge. Turn right onto Wacker heading east.

To get to and from Midway you can take the Orange Line on the CTA and the cost is \$2.25 each way. The closet stop to the hotel is at State and Lake, about a 4 block walk or \$4 cab ride. To walk, exit the station and walk east on Lake (following the elevated tracks) to Michigan Ave. Turn left onto Michigan and walk north to Wacker Dr. Do not cross over the Chicago River bridge. Turn right onto Wacker heading east.



To access the CTA in both airports, follow the signs in the airport directing you to “CTA.” Only one line leaves from each airport (Midway = Orange and O’Hare = Blue) and only runs in one direction, so you cannot get on the wrong train. You must purchase a CTA pass using the kiosk at the station – use this pass to gain access through the turn-styles.

Where do I park at the hotel?

Hotel offers valet parking *only* for \$52.00 per night.

Where can I find the 2011 Program Overview?

<http://www.ltclinkconference.com/overview.php>

Where can I find the 2011 Supplier Line Up?

http://www.ltclinkconference.com/supplier_lineup.php

What is the conference attire?

Business Casual

What is the Average Temperature in Chicago during the conference?

84° high, 66° low

What are the Business Center hours in the hotel?

The Business Center is located on the Business Center Level below the lobby level

Monday – Friday: 7:00 a.m. – 7:00 p.m.

Weekends: 9:00 a.m. – 3:00 p.m.

What are the Fitness Center hours?

Available 24 hours with access via your guest room key.

Located on the 42nd floor Penthouse level.

What are the restaurants and bars in the hotel?

LOBBY LOUNGE

Retreat to this special corner of the world "where the river meets the lake." Here, the sun rises over a steaming cup of coffee, cappuccino, or frothy latte and sets on your favorite libation - be it a Martini, Cosmo, or bold Pinot Noir. Created as an escape from the busy world or a place to simply to watch the world go by, our intent is to cushion - or couch - you away from the hustle and bustle, while providing the sanctuary and respite for which Swissôtel Chicago is known worldwide. Relax, unwind, conduct business, and create new frontiers. We wish the Lobby Lounge to become one of your favorite restaurants in downtown Chicago, whether you are a local resident or a visitor from afar.

GENEVA

Enjoy classic American cuisine with European flair in our cozy breakfast restaurant. In the afternoon and evening hours, this elegant setting transforms into a comfortable and charming venue for a private lunch or dinner of up to 140 guests.

Open: Monday – Sunday – 6:30 – 11:00 a.m. – breakfast only



THE PALM

Join in an American dining tradition that's been going strong for three generations at The Palm. The Chicago outpost of the Manhattan original serves tender aged prime beef, traditional Italian fare and outrageously sized Nova Scotia lobsters. Open for lunch and dinner, this Chicago favorite displays clever caricatures of local celebrities. For reservations call 312.616.1000.

Sunday – Thursday: 11:30 a.m. – 10:00 p.m.

Friday & Saturday: 11:30 a.m. – 10:30 p.m.

Where can I smoke in the hotel?

Smoking is not permitted in lobby lounge. Smoking is only allowed outside.